

Install and Activate the Mobile Scanner software for MySeniorCenter.



Step by step instructions for how to download the MySeniorCenter Mobile Scanner software and Drivers so that you may import data from your scanner and into your MSC site.



Please note: If you're installing on a Windows 11 machine, you'll need to disable Memory Integrity. Press your Windows key, type "Core Isolation", click on Core Isolation, set Memory Integrity to "Off". Reboot if needed.

1

Plug the scanner into the same computer you'll be installing the software on. Choose a USB port you wish to use each time.

2

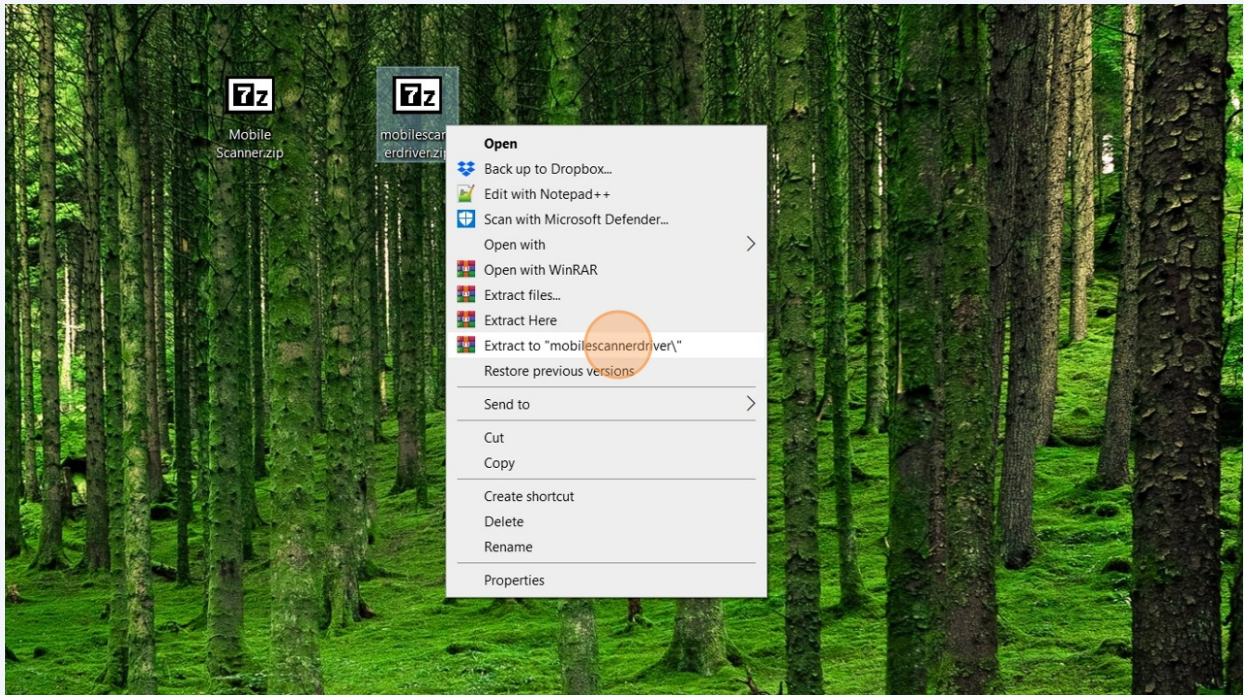
Download the Mobile Scanner Driver and Software Zip files

[You can download the mobile scanner software here](#)

[You can download the drivers here](#)

3

Right click "**mobilescannerdriver.zip**" and choose "Extract to "mobilescannerdriver"

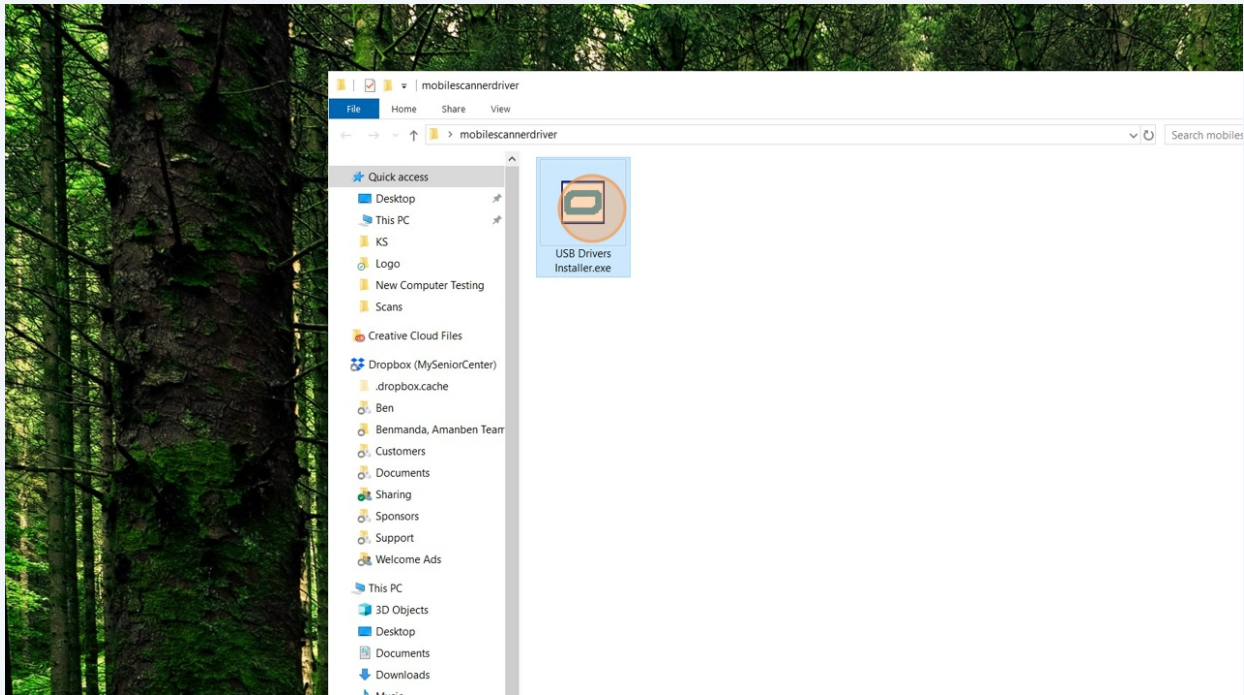


4

Double-click "mobilescannerdriver" Folder



5 Double-click "USB Drivers Installer.exe"

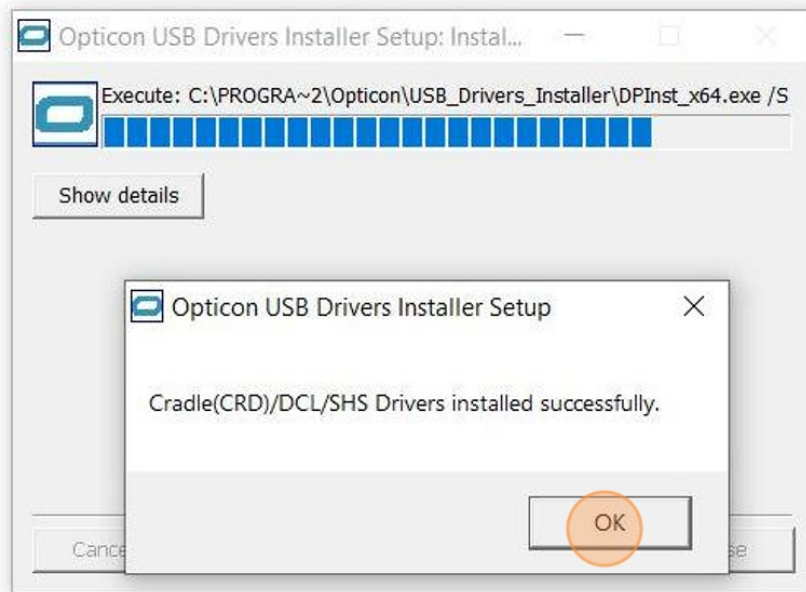


6 Click "Install"

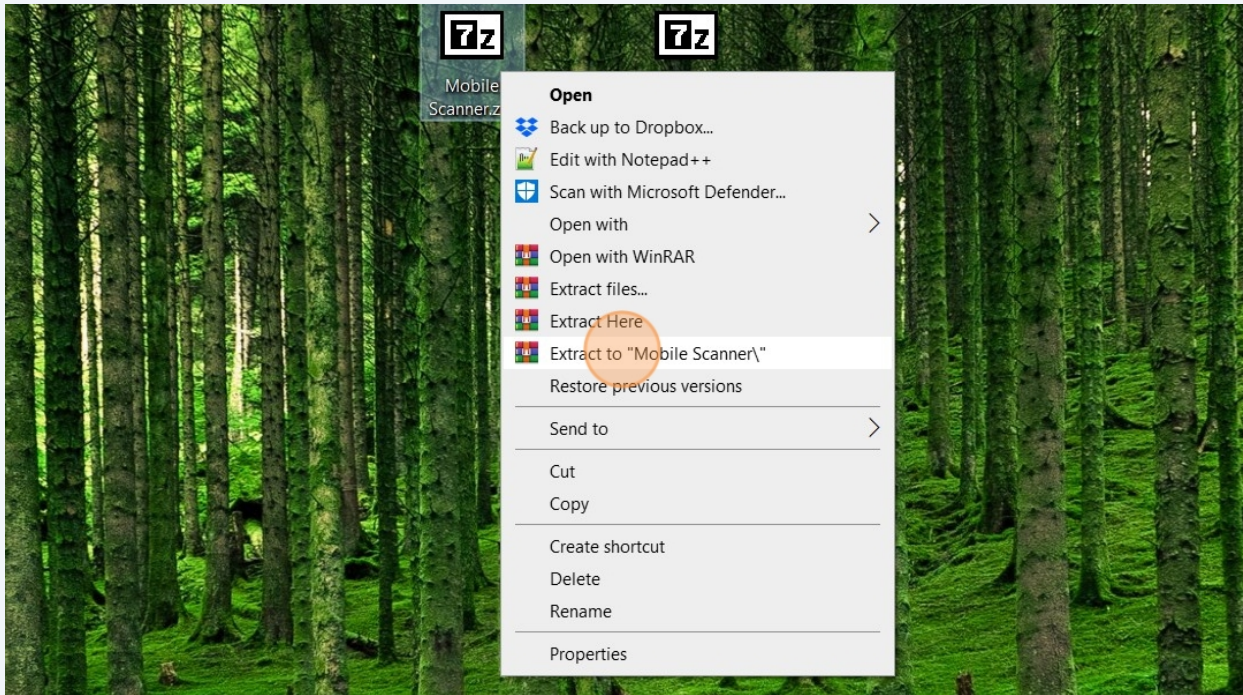


7

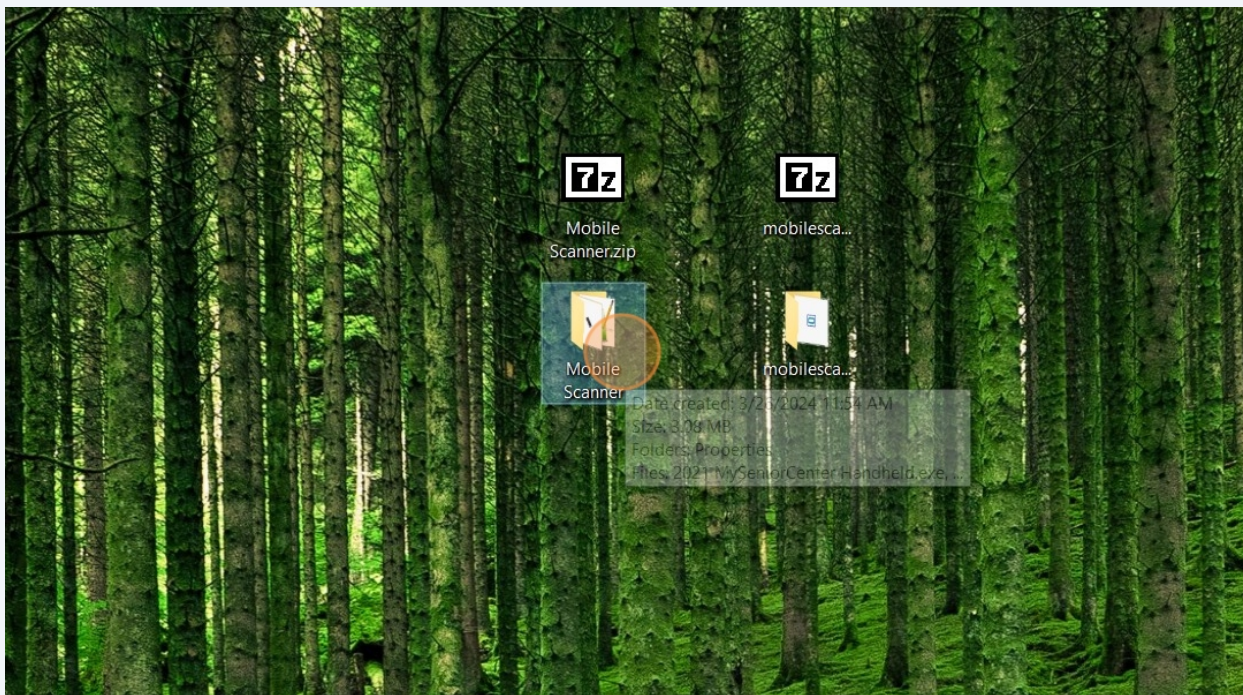
Click the "OK" prompt which will appear 3 times



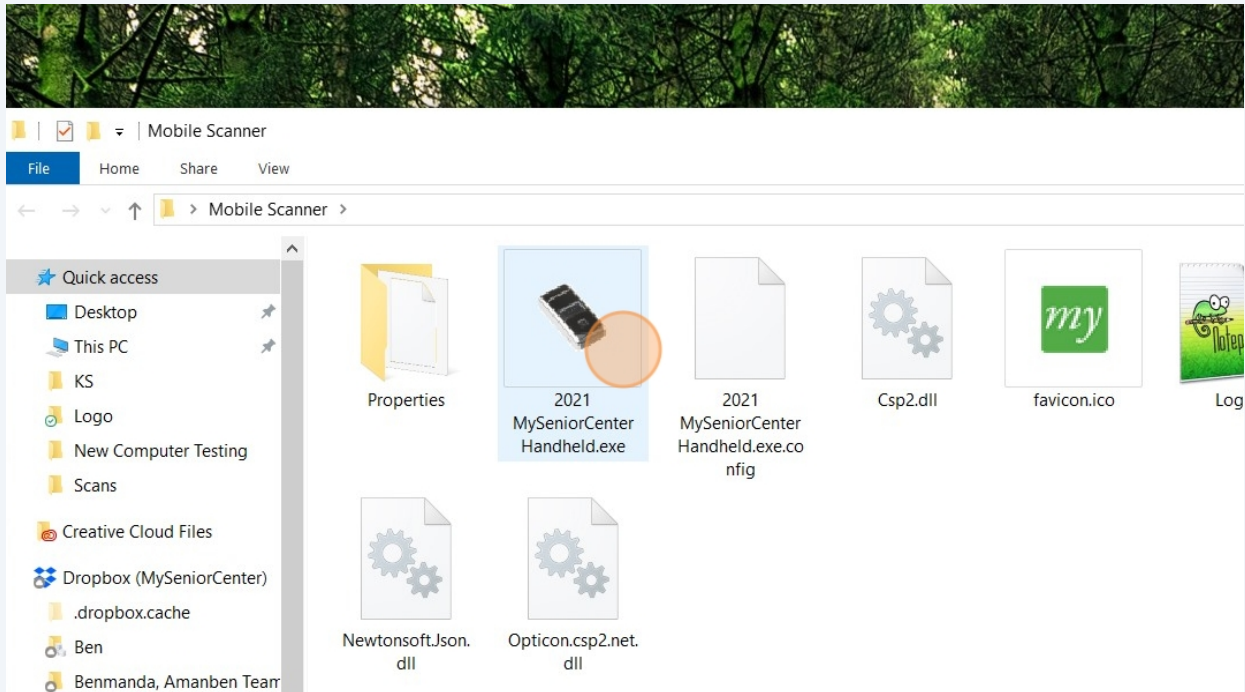
8 Right click "**Mobile Scanner.zip**" and choose "Extract to "Mobile Scanner""



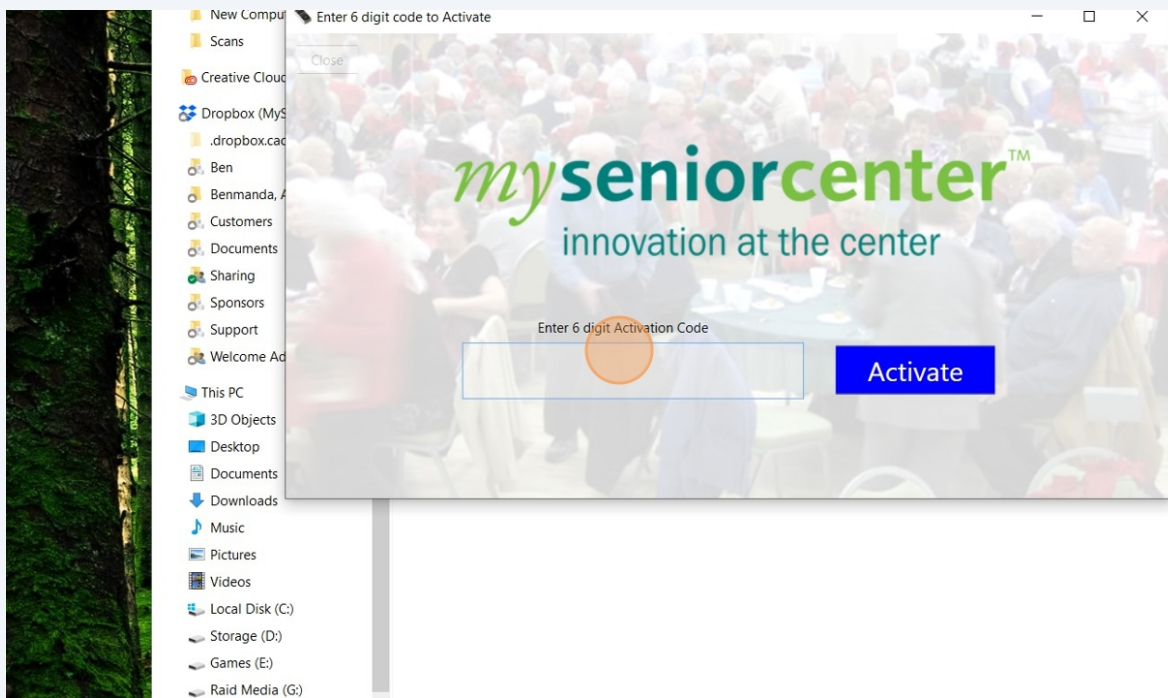
9 Double-click "Mobile Scanner" folder



10 Double-click "2021 MySeniorCenter Handheld.exe"

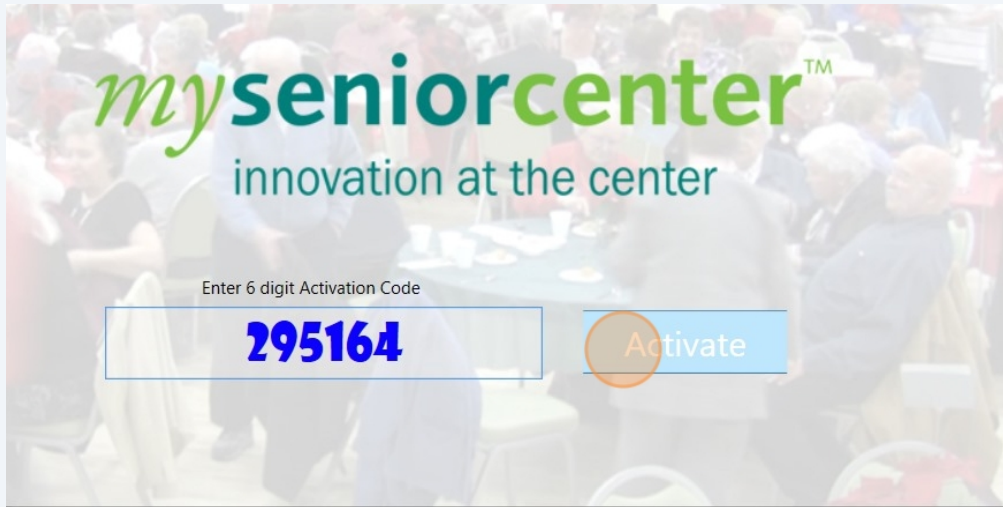


11 Click inside of the "Activate Code" field



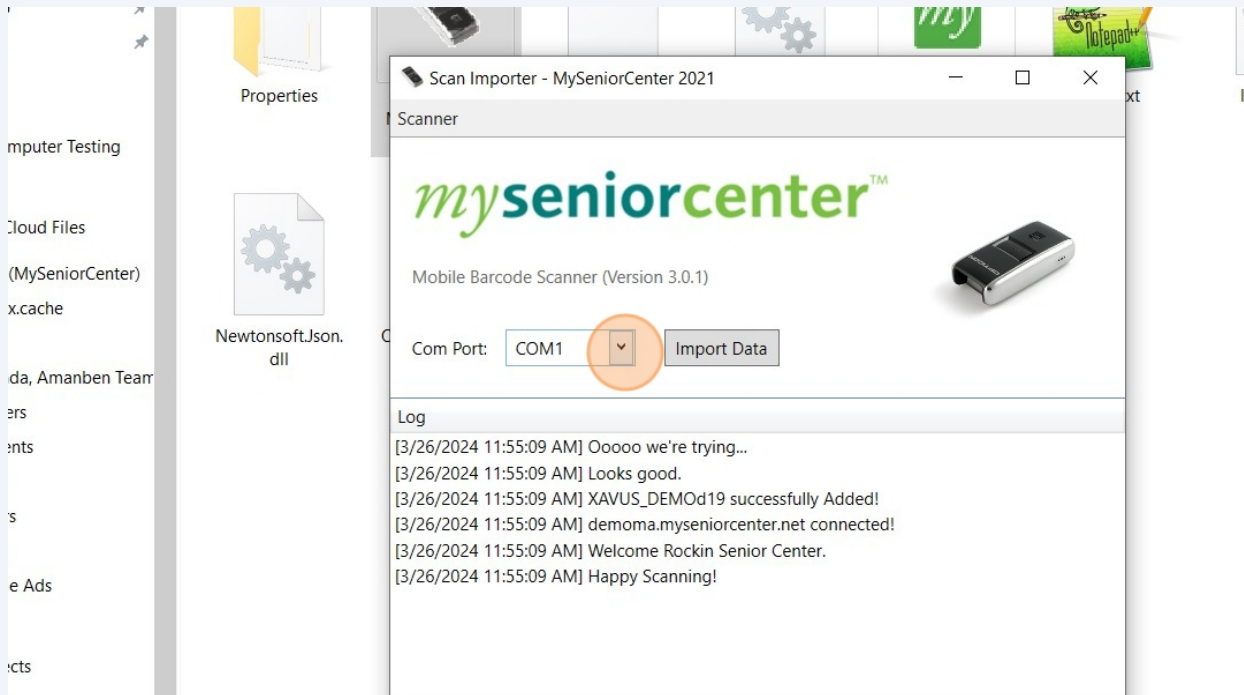
12

Type in your 6 digit code provided to you by the Support team and then Click "Activate". This will configure the software to your center.

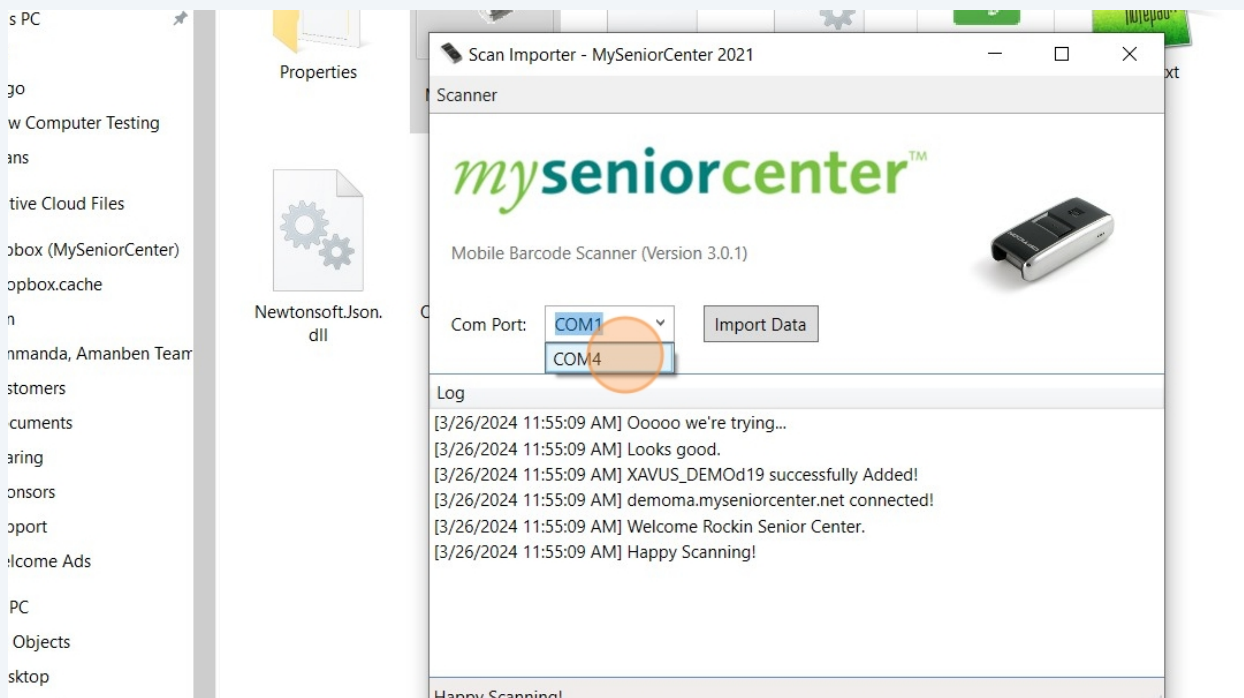


Note: Once used, the Activation Code will never be needed or referenced again.

13 Choose the "Com Port" dropdown selection



14 Click whichever com port option is available to you

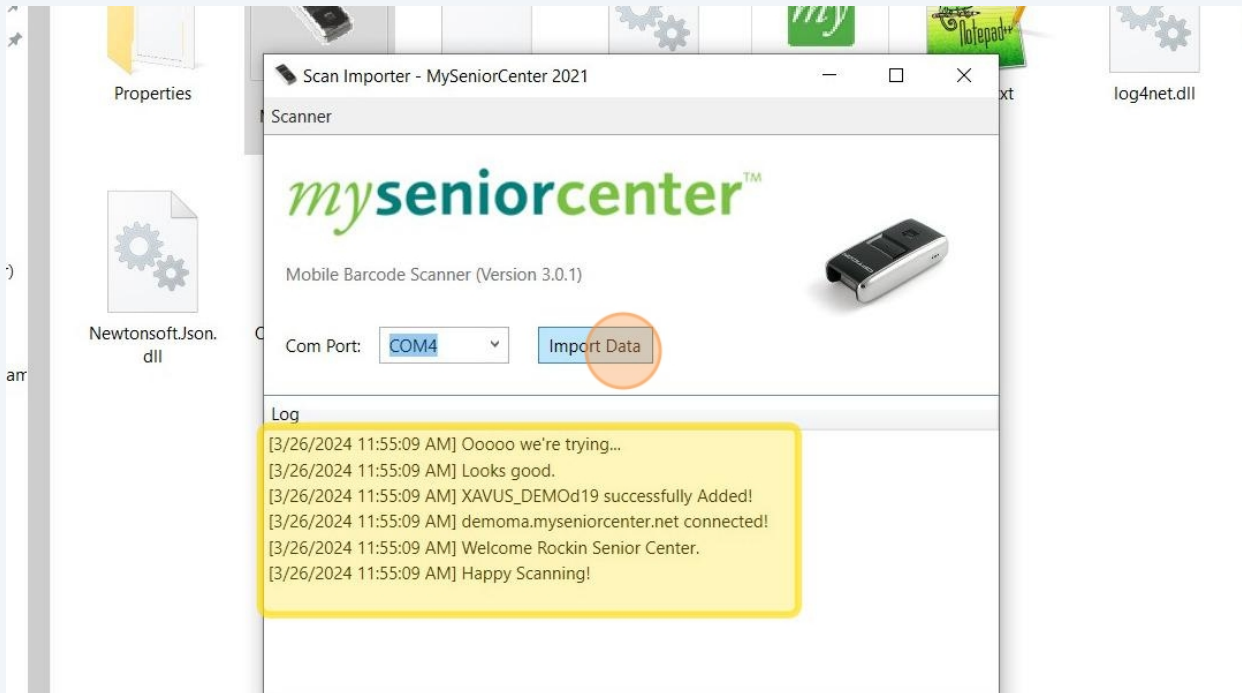




Note: You will want to plug the scanner cord into the same USB port on your computer each time, otherwise you'll have to adjust the above Com Port.

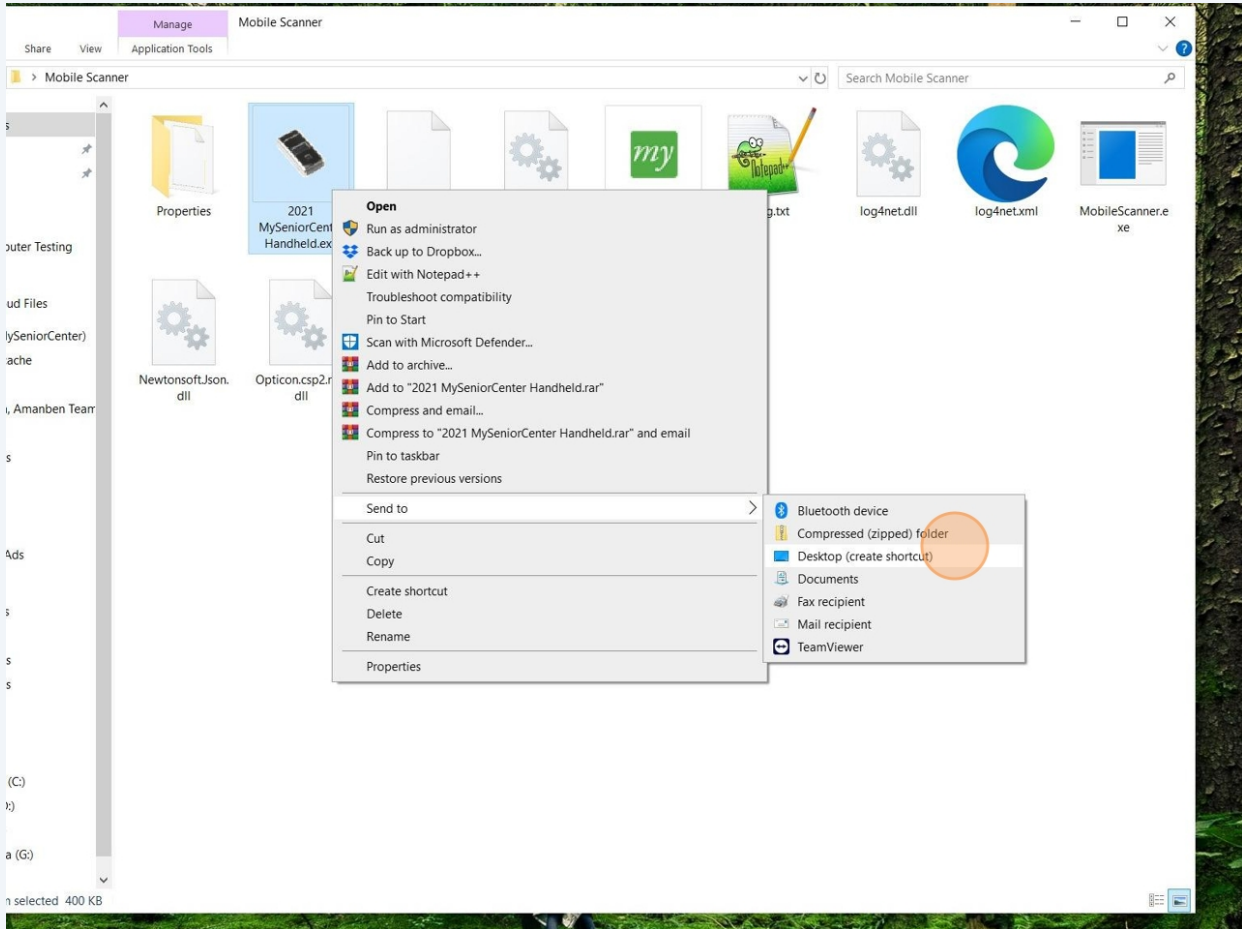
15

Click "Import Data" to test the scanner. You should hear the scanner beep, and text will appear in the software as seen below.

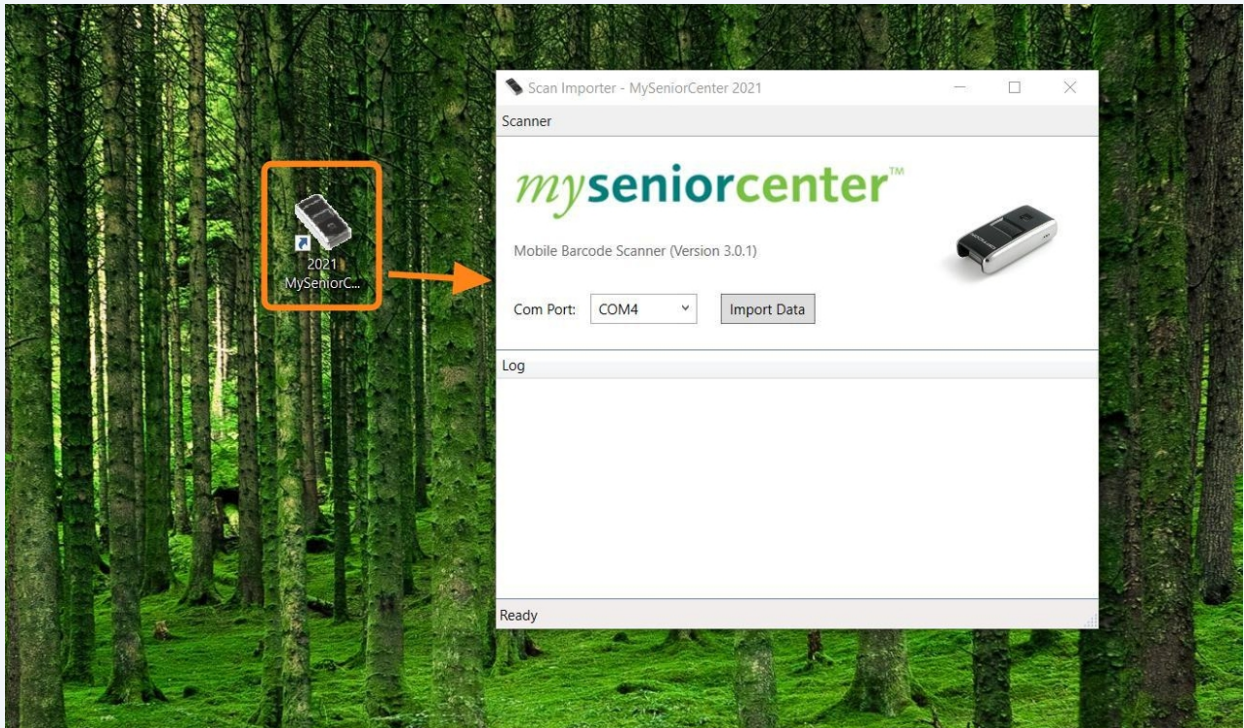


16

If you wish to make a shortcut to this software, Right Click the "2021 MySeniorCenter Handheld.exe" icon and then choose "Send To" and select "Desktop (create shortcut)"



17 You may open the software at any time from this shortcut icon.



18 Happy Importing!